IMS QUALITY MANUAL



1. IMS POLICY

INTEGRATED MANAGEMENT SYSTEM POLICY in ZAP-KOOPERACJA.

Mission

Our mission is to manufacture the highest quality products that meet the needs of our customers, while taking care of the environment and the development of our employees at the same time .

Vision

Building the market position and image of the company as a competent and reliable business partner ,while maintaining the highest standards of environmental protection and using the best practices and professional competences.

We commit ourselves to :

- maintaining and improving environmental management methods,
- providing products and services of such quality , which deserve the recognition of our recipients,
- continuously improve the effectiveness of our efforts to reduce and prevent negative impact on the environment,
- compliance with legal requirements, including environmental protection requirements in the area of company's activities,
- continuous raising of environmental awareness of the local community and the company's employees,
- continuous improvement of the Integrated Management System.

Main goals of the IMS:

- continuous increasing of customer satisfaction,
- minimizing the number of customers resigning from cooperation,
- taking care of continuous technical and technological development of goods,
- reducing the energy consumption of production,
- reduction of heat energy consumption for heating purposes,
- reducing the amount of post-production waste,
- increasing the share of renewable energy in the power balance,
- increasing the share of recycled production materials in total consumption of materials,
- reduction of pollutant emissions into the air,
- shaping pro-ecological attitudes in society.
- Tasks designated to achieve the aims:
- systematic monitoring of the market, its needs and requirements,
- improving the qualifications and pro-environmental awareness of our employees,
- applying a flexible price- policy,
- computerization of management and shortening the time of order execution,
- planning of organization development based on environmentally friendly technologies,
- identifying significant environmental aspects and minimizing their negative impact,
- continuous and systematic improvement of the machine park into energy-saving ones,
- production implementation of R&D works in the range of oil mist filter on the entire premises of the company, together with air quality monitoring,
- systematic development of existing PV installations,
- maximum recovery of secondary raw materials,
- continuous monitoring of the impact of manufacturing processes on the environment, for aspects ,which have significant impact on them,
- public promotion of the principles of selective waste collection,

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